

TOWN OF HOT SPRINGS
WATER/SEWER SERVICE APPLICATION

NAME:

SERVICE ADDRESS:

BILLING ADDRESS:

EMAIL ADDRESS:

DO YOU PREFER A PAPERLESS BILL? YES _____ NO _____

HOME PHONE: _____ WORK/CELL: _____

SOCIAL SECURITY # _____ (Required per NCDS)

GOVERNMENTAL ISSUED ID # _____

I understand bills for water and/or sewer are due when rendered and are delinquent after thirty (30) days. In the event the bill for water and or sewer service is not paid within thirty (30) days after it was rendered, delinquent notices will be mailed to the consumer, and if not paid within fifteen (15) days after the date of mailing, water and or sewer service will be disconnected. Disconnect and Reconnect fees do apply. I agree to the following conditions for receiving sewer service from the Town of Hot Springs:

- I understand that the Town of Hot Springs Sewer System is to be used only for the disposal of human excrement and accompanying tissue designed and marketed to be flushed in the consumer's toilet and enter the Town Sewer System.
- I agree not to flush items such as "flushable" wipes, cleaning wipes, baby wipes, wipes of any kind, paper towels, diapers, sanitary products, newspapers, and grease. When cooking fats, oils and grease are poured down the drain, they tend to collect and stick to household plumbing and sewer lines. Over time blockages occurs which leads to sewer backups, sometimes causing sewage to overflow from plumbing fixtures or sewer system manholes.
- I understand that the meter is and remains Town property. I understand that I will be held financially and legally responsible and could be fined and/or prosecuted by law for tampering with the meter. All industrial facilities, day care centers, nursing homes, assisted living facilities, family care homes, rest home, preschool centers, and any other facility which uses a large quantity of diapers agree to install a screen between the facility and the Town Sewer main as a condition of receiving service.
- I understand that each structure that requires a water and sewer hook-up will have its own water and sewer tap and will not be allowed to co-join the water line or sewer line of any other structure.
- I understand that for commercial properties a backflow preventer must be installed and maintained.

SIGNATURE _____ DATE _____

IS THIS A RENTAL? YES _____ NO _____ IF YES, Signature of landlord is REQUIRED.

NOTE TO LANDLORD: Service will not be connected to any rental property that has an outstanding balance until the balance is paid in full.

SIGNATURE OF LANDLORD _____ DATE _____

WATER & SEWER DEPOSITS

NEW WATER CONNECTION 1000.00

WATER DEPOSIT RESIDENTIAL 100.00

NEW SEWER CONNECTION 1000.00

SEWER DEPOSIT RESIDENTIAL 100.00

\$50 service fee is non refundable. Deposits are due when the service application is completed and are kept as long as the account is active. Deposits will be used to rectify an outstanding balance if the account is inactivated with a balance due. Deposits will be refunded within 30 days of account closure.

Date: _____ Acct # _____

Name: _____ Phone # _____

Water Deposit: _____ Sewer Deposit: _____

Total Deposit: _____

Check _____ Cash _____ Check # _____

Completed _____

“In accordance with Federal law and U.S. Department of Agriculture policy, this institution is prohibited from discriminating based on race, color, national origin, age, disability, religion, sex, familial status, sexual orientation, and reprisal. (Not all prohibited bases apply to all programs).”

To file a complaint of discrimination, write to: USDA, Assistant Secretary for Civil Rights Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, S.W., Stop 9410 Washington, DC 20250-9410 Or call toll-free at (866) 632-9992 (English) or (800) 877-8339 (TDD) or (866) 377-8642 (English Federal-relay) or (800) 845-6136 (Spanish Federal-relay). USDA